

Emergency Preparedness

Are you and your family prepared if disaster strikes?

It's important to be aware that not only do we need to be prepared at home with the basic necessities (food, water, radio, first-aid kit), but you'll also want to have a plan for how you will access cash, make purchases and pay your bills in the event of a disaster. Following are a few tips to help you:

Online Banking and Mobile Banking

A great way to access account information is with online banking and mobile banking. Go to certifiedfed.com to access your account online or to register. For mobile banking, download our app from the Apple Store or Google Play Store. Need help getting started? Call us at 323.859.2250, Option [2].

Direct Deposit

Without a doubt, direct deposit is the best way for your check to be available to you when your normal routine is disrupted by an emergency. Set up direct deposit to your credit union account through your employer's payroll department and we'll deposit your funds into your account each pay period — sometimes a day earlier than when you'd normally receive your paper check.

Visa Credit Card

We recommend you always carry our ATM/Debit card AND our Visa Credit card so you have a back-up card if one is lost or damaged. If you don't have a MORE Rewards Visa, apply for one over the phone today by calling 323.859.2250, Ext. 4115.

FREE Access to our cash at Shared Branches

Make deposits, transfers and withdrawals at more than 7,000 credit unions in our Nationwide Network with your I.D. and account number. In the event that you don't have Internet access, be sure to print out a list of local shared branches and ATMs at www.co-opcreditunions.org before disaster strikes.

It's important for you to know that, in the event of an emergency, we are guided by our Disaster Recovery and Business Continuity Plan. Our back-up systems are designed to minimize interruption, keep your account information secure and your funds available. Our plan includes a network of people and resources whose priorities are protecting the safety of the employees and members in our branches, as well as maintaining service to our members.

For more information on Emergency Preparedness, go to: www.ready.gov