



Visa Dispute

Name _____ Joint Account Holder _____
 Account No. _____ Card No. _____
 Phone No. _____ Number of Cards Issued _____

The undersigned hereby declares that the checking/Visa statements have been carefully examined and that the following described transactions were not made by the joint account holder or me.

Transaction Date	Merchant	Amount
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____
_____	_____	\$ _____

IN ORDER TO RECEIVE PROVISIONAL CREDIT, PLEASE COMPLETE ALL INFORMATION
 The undersigned had possession of the Debit/Visa card indicated above at the time the described transaction(s) took place. Yes No

The Debit/Visa card indicated above was lost/stolen on _____ and the loss/theft was reported to Certified Federal Credit Union on _____. The circumstances of the loss/theft were as follows:

The undersigned authorized and/or participated in the transaction(s). Yes No
 If you answered Yes, please complete the section below:

The undersigned initiated the transaction on _____. The services were cancelled on _____ or the products received from the merchant were returned on _____ via _____. Please provide a brief explanation:

I DECLARE UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT. I WILL ALSO COOPERATE WITH CERTIFIED FEDERAL CREDIT UNION DURING THE FRAUD INVESTIGATION.

Member Signature _____ Date _____

Joint Account Holder Signature _____ Date _____

BOTH SIGNATURES REQUIRED FOR JOINT ACCOUNTS

FAX 626.350.1400