



## Visa Dispute

Name \_\_\_\_\_ Card No. \_\_\_\_\_  
 Account No. \_\_\_\_\_ Date Error Was Discovered \_\_\_\_\_  
 Phone No. \_\_\_\_\_ Phone Recently Lost/Stolen  Yes  No

<input type="checkbox"/> Card still in my possession	<input type="checkbox"/> Card stolen on: _____
<input type="checkbox"/> New or Reissue Card never received	<input type="checkbox"/> Card lost on: _____

Transaction Date	Merchant Name	Amount
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____
7. _____	_____	_____
8. _____	_____	_____

**Fraud** - Unauthorized transaction where card number was never provided (if selected, skip below to sign and date)

<input type="checkbox"/> <b>Dispute</b> - Authorized transaction but obligation was not fulfilled (if selected, complete all sections below) Describe merchandise/service purchased and reason for dispute: _____ _____ _____ How did you contact the merchant: <input type="checkbox"/> Phone <input type="checkbox"/> Email <input type="checkbox"/> Text <input type="checkbox"/> In person Date merchant was contacted: _____ Describe the attempt to resolve with the merchant and their response: _____ _____
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I DECLARE UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT. I WILL ALSO COOPERATE WITH CERTIFIED FEDERAL CREDIT UNION DURING THE FRAUD INVESTIGATION.

\_\_\_\_\_  
Member Signature

\_\_\_\_\_  
Date

FAX 626.350.1400